



## CALL DIGGER'S HOTLINE BEFORE YOU DIG!

**800-331-5666 or 811**

### Top 10 Questions Asked of Digger's Hotline of Nebraska...

- 1. How much does it cost to have my utility lines located?**  
There is no cost to having your utility line located – the service is FREE!
- 2. How far in advance of digging do I need to contact Digger's Hotline?**  
Locate requests must be placed 48 business hours in advance of digging.
- 3. Can I request a locate using my computer?**  
Visit [www.ne1call.com](http://www.ne1call.com) to place your request online. Select the "Contractor" or "Homeowner" link found at the top of the homepage.
- 4. How deep must I be digging before I am required to call Digger's Hotline?**  
Any time you disturb the soil, you are required to contact Digger's Hotline. All depths apply!
- 5. I have a contractor doing my work – do I make the call for him?**  
The individual that will be doing the excavation work is responsible for making the call – if you are using a contractor, they must call in the locate request.
- 6. What happens if I dig without contacting Digger's Hotline?**  
You put yourself at risk both physically and financially – if you damage a utility without a locate request, you will be held liable.
- 7. I own my property and I know where everything is located underground, do I still need to call?**  
Anytime you disturb the soil, you are required by law to contact Digger's Hotline 48 business hours in advance. This applies to everyone, everywhere!
- 8. Is there any time that I can begin digging prior to 48 hours when it is not an Emergency situation?**  
If all the utilities that were notified of your upcoming excavation have located the lines or have responded to you with an "all clear" prior to the 48 hours, you may begin digging your project.
- 9. What do I do if I hit an underground utility while digging?**  
By law, you are required to contact Digger's Hotline immediately and all utilities in the area will be notified of the damage and the need to repair.
- 10. Do I have to be at home when they locate my utilities?**  
The utility locators will respond at any time during the 48-hour period and you do not need to be home when they arrive. The locators will not locate any area that is unsafe or inaccessible. If there is a locked gate or a dog in the yard, they will not locate the area.