

VILLAGE OF BERTRAND
APPLICATION
For Water, Sewer, and Garbage Service

Please read the Utilities Information form outlining customer requirements before applying for any utility services. After doing so, fill out and sign application indicating that you understand the requirements.

Application Date: _____

Applicant Name: _____
(Spouse/Other Adult, if not listed as Applicant)

Service Address: _____

Mailing Address: _____

Phone Number: _____ **Cell Number:** _____

Occupation: _____ **Work Number:** _____

Residential: **Own** **Rent** **Business:** **Own** **Rent**

Property Owner: _____
(List Name, Address and Phone)

Please List All (if any) Pets Within the Household (Name, Breed, Spayed/Neutered): _____

In Case of Emergency, notify: _____

Monthly Bill:

Water _____
Sewer _____
Garbage _____
Recycling _____
Yard Waste Site _____
Sales Tax _____
Total _____

Utility Deposit Payment

Date: _____

Amount: _____

Cash: _____ **Check:** _____

Deposit Number: _____

Third Party Notification

The Village may notify my landlord or third party listed below of any proposed discontinuance of utility services.

_____ (Initials)

Name: _____

Address: _____

Phone: _____

Upon the refund of the Utility Deposit that was provided by the applicant(s), the Village is authorized to deliver said deposit to either customer named above. I understand all of the customer requirements and agree to pay all charges billed in my name.

Applicant Signature

Applicant Signature

**Notice to Subscribers
of
Utility Services**

1. All bills for utility service provided by the Village are due and payable on the 1st day of each month.
2. The Village does not mail out statements.
3. Unpaid utility bills shall become delinquent if payment is not received by the Village on the 15th of the month; provided, however, that if the 15th day of the applicable month is a Saturday, Sunday or holiday, the delinquent date shall be the next business day immediately following the 15th.
4. On the 15th day of the month following the delinquent date, the Village will serve a disconnect notice on all domestic subscribers (as that term is defined by Nebraska Law) whose payments were not received on or before the delinquent date in compliance with applicable law and the procedural policy set forth herein.
5. The Village also has available to domestic subscribers, third party notice whereby the Village will serve the notice of termination of utility service on the designated third part. As to any subscriber who has previously been identified as a welfare recipient to the Village by the Department of Social Services, such written notice shall be sent by certified mail and notice of such proposed termination shall be given to the Department of Social Services.
6. A domestic subscriber may request a conference with the Village Board to discuss a disputed utility bill. Such request must be made prior to the scheduled date of disconnection of utility services.
7. If the Village discontinues a subscriber's utility service by reason of non-payment of utility bills, such subscriber shall be subject to and pay to the Village a re-connect fee of:

First Disconnect	\$25.00
Second Disconnect	\$50.00
All Subsequent Disconnects	\$100.00

Notice:

A \$10.00 late fee will be added to the utility bills not paid on or before the 15th of the month.

Cross-Connection Survey

The Village of Bertrand, in compliance with the Safe Drinking Water Act of 1974 and the amendment to the Safe Drinking Water Act of 1986, enacted an ordinance which provides for a program preventing backflow and backsiphonage into the public water supply system.

What is a cross-connection?

A plumbing cross-connection is defined as a connection between a public water supply and a source of contamination or pollution. In other words, a cross-connection makes it possible for contaminating material to enter into the drinking water supply when the pressure of the polluted source is greater than the pressure of the water supply. This can result in either a backsiphonage or backflow (a reversal in the normal direction of water flow).

Example:

In August 1978, a professional exterminator was treating a church located in a small town in South Carolina for termites. The highly toxic insecticide, chlordane, was being mixed with the water in small buckets. Garden hoses were left submerged in the buckets while the mixing was being accomplished. At the same time, workers came by to disconnect the parsonage water line from the church to install a separate water meter for the parsonage. In the process, the water was shut off in the area of the church building. As the remaining water in the lines was used by residents in the area, the church experienced a negative pressure. The chlordane was quickly siphoned into the water lines within the church and became mixed with the Kool-Aid being prepared by women for the vacation bible school. Approximately a dozen children and three adults experienced dizziness and nausea. Fortunately, none required hospitalization.

Hopefully, your water system will never have a backflow problem that could endanger the welfare of the citizens. However, because potential backflow problems exist, it is important for YOUR HEALTH AND SAFETY to complete the following survey and return it to the Village of Bertrand within 14 days. If you have any questions, please contact Matt Gregg, Utilities Superintendent, at 308-472-3455.

Signature: _____

Date: _____

Cross-Connection Control Reporting Form

State law requires consumers of public water supplies to inspect their facilities not less than once every five years. Completing and returning this form fulfills that requirement. **Completion of this form is a condition of water service.**

REPORTING FORM FOR THE WATER SYSTEM OF Village of Bertrand

Customer Name: _____

Customer Address: _____

Yes No

1. Underground lawn irrigation system?
If yes, is it protected by a testable backflow preventer?
2. Swimming pool or hot tub?
If yes, is it protected by a testable backflow preventer?
3. Photo, chemical, medical or other lab facilities?
If yes, is it protected by a testable backflow preventer?
4. Private well or other source of water?
If yes, is it protected by a testable backflow preventer?
5. Boiler heat or water to air heat pump that is connected to the water line?
Note: This is not a hot water heater.
If yes, is it protected by a testable backflow preventer?
6. Lawn or garden chemical sprayers attached to hoses?
If yes, is it protected by a hose bib vacuum breaker?
7. Garden hose used to fill any tanks (dog pan, cattle tank...)?
If yes, is it protected by a hose bib vacuum breaker?
8. Water softener?
Is it plumbed into the sewer line or floor drain?
If yes, is there a physical air gap?